

Step 1. Obtaining Certification of Eligibility:

Go to the Financial Aid Office's Veterans website at: <https://enrollment.byu.edu/financial-aid/veterans-military>. Follow the instructions for obtaining your Certificate of Eligibility. This is under "Apply for Benefits." The VA will send this to you through regular mail, so it can take some time. Once you receive the student's letter of eligibility, you can then scan the certificate and send a copy to veterans@byu.edu.

Step 2. Certification of Enrollment

Once you have registered for classes, you will go back to the Financial Aid website and complete the "Certification Request Form" for the semester you wish to receive your benefit. (You will need to complete this form for every term/semester you wish to file for your benefits.) If you are requesting a semester not listed, select OTHER, and send in an email to veterans@byu.edu with your name, student ID#, and the semester you would like certified.

When we receive your request, we will certify your classes. This is done within a week. Delays may happen if we need to ask for clarification. Keep in mind that we can only certify classes that are required on your graduation plan, based on your specific degree. If you are taking additional credits that are not required, we cannot certify them, unless it is your last semester for graduation.

Any changes made to your classes will need to be updated with the VA and could cause delays in funding.

If you are filing for the first time, it will take 4-6 weeks for the payment to arrive. Subsequent requests do not take quite as long.

Step 3. Direct Deposit

For refunds or reimbursement, you should consider setting up direct deposit: <https://enrollment.byu.edu/tuition-refund-chart>.

For Housing stipends, you will need to set up direct deposit with the VA. They will contact you with the steps required to complete this.

Step 4. Guest Access

If you are a parent, you will need to have your student set up guest access on your behalf. This can be completed here: <https://enrollment.byu.edu/registrar/guest-access>.

Chapter 33:

If you are eligible to receive Post-9/11 benefits (Chapter 33), you will be responsible to verify your enrollment at the end of each month during the semester.

In conjunction with this requirement, the Department of Veterans Affairs (VA) is encouraging students to sign up for text message verification. This will provide students a simple and convenient verification option and ensure they receive MHA and/or kicker payments uninterrupted.

All impacted students with a U.S. mobile phone number on file will receive an opt-in text as their next enrollment period approaches.

Note: Students who do not have a U.S. mobile phone number on file with the VA will not be able to use text verification. They will be automatically enrolled in email verification. If you have questions regarding this requirement, please call the VA Helpline at: 1-888-442-4551.

If you have any additional questions, please feel free to contact our office.

For questions regarding housing stipends, eligibility, and remaining amounts, you should call the VA Helpline at: 1-888-442-4551.